

## **MPEDA QC LABORATORY, BHIMAVARAM**

### **Additional Terms and Conditions:**

1. ISO/IEC 17025:2017 accreditation Certificate (*valid*) for Calibration Laboratory issued by NABL/ accreditation body which is an ILAC-MRA signatory. Details to be uploaded.
2. Full Scope of accreditation as per ISO/IEC 17025:2017.
3. The bidder should have rating of 4 or above in Gem Portal. (mention the present rating as of XX.XX.2024 in GeM portal)(if available),
4. The bidder should have adequate number of technically qualified certified personnel as per ISO/IEC 17025:2017 essential for the calibration of equipments within the stipulated time. A list of technically qualified personnel with their name, contact number and to the location should be submitted along with their training certificates.(Annex Format include - Name, designation, training as under ISO/IEC 17025:2017, documentary evidence).
5. The Past experience shall include supply details along with feedback from Private Limited Companies also. The details to be attached from the supplied firms in their letter head with contact person mobile and email id.
6. EN scores for the parameters listed in bid which are in scope of ISO/IEC 17025:2017 for calibration. Details to be uploaded. (Annex- tabular form which shall include Parameter under quoted scope, EN score, Originating Lab, Remarks)  
The calibration of the all instruments/ parameters as per the above list should be completed within 45 days from PO date.

7. The calibration of instruments which are to be done at your lab (Micro pipettes, Hygrometers & Temperature indicators), would be forwarded to your site for undertaking calibration. These are to be calibrated & returned. For the non calibrated equipment, error certificate should be issued.

8. Charges will be paid for only calibrated equipment, for the rejected equipment any type of charges won't be paid.

9. Dispatch/Transport/Courier charges are should be borne by the party.

10. The valid calibration certificates bearing NABL symbol with unique Id. are to be issued indicating the traceability of calibrations as per the ISO/IEC 17025: 2017 standards, immediately on completion. Master equipment calibration certificate also need to be submit.

11. The bidder is responsible for any damage to the glassware while in his/her custody including transportation and all the equipment should be returned in their normal working condition.

12. **Payment:** After successful calibration of all equipment and reception of calibrated items, Calibration certificates, traceability certificate & after 45 days of reception of Invoice.