

Response on Queries received on pre-proposal meeting

Sl. No:	Query	Clarifications
1	Clarity on the proposal security/EMD requirements; applicability of MSME/DPIIT-startup exemptions at the evaluation stage; the contract tenure and the validity of the Empanelment Continuity and Quality Assurance Fund; availability of API documentation and sandbox access for the ReALCraft and MPEDA catch certification portals; and certain commercial and contractual terms.	• EMD is exempted for this Eol application. • Sandbox access for ReAL Craft is not a part of the scope of the Eol. • The API services of the empaneled app will be sought by the MPEDA catch certification portal for integration. • Eol and Corrigendum may be referred for further clarification.
2	Section 3.3: Scope of Work: It refers to the flow chart in Annexure IV. The flow chart provided in Annexure IV is not clear, as the flows between the blocks are not specified. Kindly provide a clear flow diagram with the exact touchpoints where the proposed app needs to update the MPEDA CATCH system through APIs, along with the data to be exchanged at each touchpoint.	• A legible copy of the flow chart is attached to the corrigendum. • The mobile app should be integrated with the MPEDA Catch certification portal through API. • All the details captured in the mobile app should be integrated with the MPEDA catch certificate portal. • Additionally, the catch document, once generated, should be pushed from the mobile app to the MPEDA Catch certificate portal.
3	Section 3.3: Table 1 – Part D: It states that "MPEDA will provide API services for its exporters to log in to the app." Kindly let us know the purpose of this API and the touchpoints with the proposed application.	Processors/exporters will log in to the app to enter details like purchase of fish from the harbour, including transportation details up to delivery to the processing unit.
4	Section 13 – Second Paragraph: "The proposal security (Demand Draft drawn in the name of 'Secretary, MPEDA', payable at Ernakulam) shall be deposited..." Kindly specify the amount of the Proposal Security Demand Draft.	Corrigendum may be referred.

5	Annexure VI – Section 9(a): "Empanelment Continuity and Quality Assurance Fund" in the sum of INR 1,00,000/-. Kindly clarify when this amount needs to be submitted to MPEDA. Is it to be submitted along with the proposal, or subsequently by the shortlisted/empanelled vendors?	The "Empanelment Continuity and Quality Assurance Fund" shall be submitted by the successful bidders to MPEDA at the time of signing the contract, after acceptance of the work order.
6	Section 3.4.5 (a) Technical Capacity - Subsection (3) - We respectfully submit that Digital Traceability is a highly specialised and emerging technology domain, with adoption still at a nascent stage across both Government and private sectors in India. As an MSME and DPIIT-recognised startup operating exclusively in this niche segment, we kindly request MPEDA to consider extending the relaxation provided under Section 3.4.5(a)(2) to Section 3.4.5(a)(3) as well. The Manual for Procurement of Non-Consultancy Services, 2025, read with Rule 173(i) of the GFR, 2017, provides for relaxation of prior experience requirements for DPIIT-recognised startups, subject to meeting the prescribed quality and technical specifications. We therefore humbly request MPEDA to kindly consider extending the same relaxation to this criterion for DPIIT-recognised startups.	Corrigendum may be referred.
7	Eol Summary, Sec. 1 (p. 3); Cl. 11.1.19 (p. 19) The Eol Summary states the Pre-Eol meeting is at 12:00 hrs on 04/08/2026, while Clause 11.1.19 states the Pre-Eol conference will be convened at 11:00 hrs on 04/08/2026 through VC. Kindly confirm the correct time of the Pre-Eol conference and circulate the VC link / joining details to all prospective applicants.	Pre-Eol meeting was conducted at 11.00 AM on 04/08/2026.

8	Cl. 13 (p. 22); Cl. 11.1.1 (p. 15); Annexure VI, Cl. 9(a) (p. 40) Clause 13 requires "proposal security (Demand Draft drawn in the name of Secretary, MPEDA, payable at Ernakulam)" to be deposited in original, but no amount is specified anywhere in the EOI. Clause 11.1.1 states empanelment is on a no-cost basis, and the contract fixes the Empanelment Continuity and Quality Assurance Fund at INR 1,00,000. Kindly confirm: (a) whether any EMD / proposal security is payable along with the EOI and, if so, its amount; (b) whether the INR 1,00,000 Fund is payable only by successful applicants after issue of LoA; (c) acceptable instruments (DD / Bank Guarantee / online transfer); and (d) whether MSME / DPIIT-recognised startups are exempt from EMD as per Govt procurement guidelines.	Clarified at sl.no. 4 & 5 above.
9	Cl. 11.1.9(c) (p. 18); Annexure II (p. 26) Clause 11.1.9(c) lists the hard-copy Enclosures of Proposal as including "Letter Comprising the Proposal is provided in Annexure II"; however, Annexure II is the Technical Capacity format, and no format for a covering letter is provided. Kindly confirm the exact contents of the sealed hard-copy envelope and provide/confirm the format of the "Letter Comprising the Proposal".	Corrigendum may be referred. Cl. 11.1.9 (C-iii) may be treated as deleted. The format as per Annexure I of the original EOI may be followed.
10	Cl. 11.1.17 (p. 19); Sec. 15 (p. 23) Clause 11.1.17 requires proposals to remain valid for 120 days from the proposal due date, whereas the Schedule of EOI Process states "Eoi Validity – 180 days from the last date of submission". Kindly confirm the required proposal validity period (120 or 180 days).	Corrigendum may be referred.

11	Cl. 3.4.5(a), Sl. 3 (p. 10) MSME / DPIIT-startup exemptions are expressly provided for Technical Capacity criteria 1 and 2 and for the Financial Capacity (INR 1 Cr turnover) criterion. Criterion 3 — "experience of running similar projects for at least 3 State/Central Government organizations / PSUs in the last 3 years" — carries no such exemption. Kindly confirm whether the MSME / DPIIT-startup exemption also applies to Technical Capacity criterion 3. If not, kindly confirm whether similar projects executed for reputed private-sector organizations will be considered in lieu of Government/PSU projects.	Corrigendum may be referred.
12	Cl. 12.3, Sl. 2 (p. 21) Scoring criterion 2 (30 marks): "Experience of doing web based and mobile proposal projects in the last three years on traceability systems as per 3 criteria (5 marks for each project with a maximum of 30 marks)". Kindly clarify: (a) what "as per 3 criteria" refers to; (b) whether only Government/PSU projects are counted or private-sector traceability projects also qualify; (c) whether ongoing projects qualify (Annexure II permits status such as "Design Completed"); and (d) whether a minimum-mark dispensation for MSMEs/startups (as provided under criterion 1) applies to criterion 2.	a. Corrigendum may be referred. b. Corrigendum may be referred. c. Yes d. Corrigendum may be referred.

13	Cl. 12.3 (p. 21); Cl. 12(b) (p. 20); Cl. 8 (p. 13) An applicant must score 80% (48/60) in document verification (Sl. 1–4) to be shortlisted for presentation, and a minimum of 80/100 overall for empanelment. At the same time, Clause 8 expressly invites Technology Startups and MSMEs to apply. For DPIIT startups/MSMEs without three Government work orders, the maximum achievable score under Sl. 1–4 may fall below the 48-mark shortlisting threshold. Kindly clarify how startup/MSME applicants will be scored under Sl. 1–4 so that the exemptions provided in Clause 3.4.5 remain effective at the evaluation stage.	Corrigendum may be referred.
14	Cl. 3.4.2 (p. 9); Annexure III (p. 27) A consortium of maximum two companies is permitted; Annexure III captures turnover for "Single or Consortium" In a consortium: (a) do MSME/startup exemptions apply if the lead member holds the MSME/DPIIT recognition; (b) is the INR 1 Cr average turnover assessed on the lead member alone or on the combined turnover of both members; and (c) can the technical experience of either member be counted?	a. MSME exemptions can be availed by consortium upon submission of MoU. b. The turnover of atleast one member is assessed, wherever applicable. c. Technical experience of both members is counted
15	Cl. 12.3, Sl. 5 (p. 21); Sec. 15 (p. 23) Concept Demonstration carries 40 marks (Concept & Methodology – 10; Understanding of scope – 10; Work plan & milestones – 20). Presentations are scheduled for 19/08/2026. Kindly confirm the format of the Concept Demonstration — whether a live demonstration of a working application is expected or a presentation suffices, the time allotted per applicant, and whether it will be in person at Kochi or via VC.	Corrigendum may be referred

16	Cl. 5.1 (p. 11); Part D, Table 1 (p. 8) The applicant shall integrate with the ReALCraft portal/database/APIs of the Department of Fisheries and the MPEDA catch certification portal; "MPEDA will provide API services for its exporters to login to the app". The solution must push verified data to the MPEDA catch certification portal. Kindly confirm: (a) availability of API documentation/data dictionaries for ReALCraft and the MPEDA catch certification portal, and when these will be shared with empanelled providers; (b) availability of a sandbox / UAT environment and test credentials; (c) whether integration will be API-based, database-based or via middleware, and who is the nodal agency for ReALCraft access; and (d) the authentication mechanism for exporter login (MPEDA-issued APIs / SSO / OTP).	a. Since MPEDA is not the patron of the REALCraft portal, MPEDA is not in a position to provide an API for REALCraft. API document and testing credentials for authentication mechanism for exporter/processing plant login will be provided by MPEDA. b) UAT server for testing is the responsibility of the service provider. c) Integration with the MPEDA Catch Certification Portal shall be API-based using JSON data format. The existing portal is built using FastAPI (Python). Access to REALCraft is clarified as (a) above. d. API document and testing credentials for authentication mechanism for exporter/processing plant login will be provided by MPEDA.
17	Annexure IV (p. 28) The process flow refers to capture of the master's / licence holder's signature via "API through empanelled apps / Nabhmitra app". Kindly clarify the role of the Nabhmitra app in the workflow — whether integration with Nabhmitra is mandatory for capturing the master's e-signature, and if so, whether its API specifications will be provided.	Nabhmitra will not be integrated with the mobile app. The app. Proposed to be empanelled shall have the provision to capture Digital Signature (image/pdf) of the masters / License holder of the fishing vessel.

18	Cl. 3.3, Table 1, A9 (p. 6); Cl. 6(8) (p. 13) The app must generate an "e-signed catch document" with the digital signature of the master / licence holder, and the architecture must have digital-signature integration capability. Kindly confirm the acceptable e-signature mechanisms for the e-signed catch document (Aadhaar eSign, DSC, in-app captured/drawn signature, biometric) and any legal-validity requirements under the IT Act that MPEDA expects the solution to meet.	The choice of e-signature technology/mechanism is at the discretion of the solution provider. However, the proposed solution shall ensure that the e-signed catch document complies with the applicable provisions of the IT Act, 2000.
19	Cl. 11.1.21 (p. 19) The agency has to complete Government guidelines, Proposal/System/Security/UIDAI compliance audits through Government-empanelled auditors at their cost before hosting. Kindly clarify whether the solution is required to use Aadhaar-based authentication / eKYC (necessitating UIDAI compliance audit). If yes, will MPEDA facilitate the AUA/KUA or sub-AUA arrangement? Kindly also enumerate the specific audits envisaged (e.g., CERT-In VAPT, STQC) and their sequencing.	KYC-based user authentication shall be implemented. The application shall comply with CERT-In VAPT (Vulnerability Assessment and Penetration Testing) requirements. The security audit shall be carried out by a CERT-In empanelled and approved auditor.
20	Cl. 5.3(9) (p. 12); Annexure VI, Cl. 6(k) (p. 38) Hosting must comply with Government-approved cloud/datacentre policies; MPEDA Data shall not be hosted or stored outside India. Kindly confirm that hosting on a MeitY-empanelled cloud service provider (India region) procured and paid for by the service provider is acceptable, or whether hosting on NIC/MPEDA infrastructure is mandated. Kindly also confirm who bears cloud hosting costs during the empanelment term.	MPEDA is only availing the services and the mobile app solution is not exclusively intended as developed for the purpose mentioned in the Expression of Interest, hosting is the responsibility of the service provider. However, hosting shall be made in a MeitY-empanelled cloud, and the cloud server shall be in India.

21	System Performance Standards (p. 9) Language Support: "All Indian coastal regional languages in addition to English". Kindly enumerate the languages required at go-live (e.g., Gujarati, Marathi, Konkani, Kannada, Malayalam, Tamil, Telugu, Odia, Bengali) and confirm whether a phased rollout of languages is acceptable. Is voice-based data entry acceptable in lieu of text for low-literacy users?	Languages required are Gujarati, Marathi, Hindi, Konkani, Malayalam, Tamil, Telugu, Odia and Bengali. The technology/mechanism for capturing the scientific name based on the colloquial/common name is at the discretion of the solution provider.
22	Cl. 5.2(2) & (9) (p. 12); Cl. 9.2 (p. 14) The software shall support the "Non-EU Catch Certificate format and future revisions" (mentioned twice), and Clause 9.2 prescribes minimum fields for the Non-EU Catch Certificate. Kindly clarify which non-EU markets/formats are envisaged (e.g., USA SIMP, UK, Japan) and where the prescribed Non-EU Catch Certificate format is published.	Corrigendum may be referred
23	Table 1, Part B (p. 6–7) Field numbering in Part B of Table 1 runs B1–B6 and then B8; field B7 does not appear. Kindly confirm whether a data element (B7) is missing from Table 1 or whether the numbering is typographical.	Corrigendum may be referred

24	Cl. 3.3, step 4 (p. 5); Cl. 9.1 (p. 13) The app must verify data submitted by the exporter against the e-signed catch document and allow submission only if the data matches; quantities must be apportioned across exporters (e.g., 10 MT catch across 10 exporters at 1 MT each). Will MPEDA prescribe the cross-verification and validation rules (e.g., permissible weight tolerance between estimated and verified landed weight, species mapping, apportionment logic), or is the service provider expected to propose these rules for MPEDA approval?	The service provider is expected to propose these rules during the presentation.
25	Cl. 5.1(5) (p. 11); Annexure VI, Cl. 6(d) (p. 37); Sec. 15 (p. 23) VAPT by a CERT-In empanelled auditor is required before integration with MPEDA systems, with all Critical/High findings closed. The schedule provides award of work on 21/08/2026, Development/Testing/Pilot by 15/10/2026, and Go-Live in Nov–Dec 2026. Kindly confirm whether VAPT closure is required before the pilot or before go-live, and clarify the pilot scope — regions/harbours, number of vessels and exporters, duration, and whether MPEDA will mobilise pilot users and field support.	• VAPT closure is required before go-live. Audit certificate is required to be submitted before Go live. • Region comprises all coastal states of India. 7. Approx. No: of Fishing Harbours & landing centres – 3000 8. No: of registered exporters – 1380 (dynamic) 9. Approximate No: of Registered vessels – (Mechanised – 65,000), (Motorised 1.36 lakh) 10. MPEDA can support mobilising a few fishing vessels for pilot the app usage.

26	Cl. 8 (p. 13); Sec. 15 (p. 23) Clause 8 states that organizations "with a working, deployed seafood traceability solution" are eligible. Given the ~8-week window from award to pilot, kindly confirm that the intent is for applicants to adapt an existing deployed traceability platform to the EOI data requirements (rather than a ground-up build), and that solutions already deployed for other commodities/supply chains with demonstrable configurability qualify.	Existing deployed traceability platforms may be configured and adapted to meet the functional and data requirements specified in the EOI.
27	Cl. 12(c) (p. 20); Cl. 11.1.18 (p. 19); Annexure VI, Cl. 3(d) (p. 34); Cl. 11.1.2 (p. 15); Annexure VI, Cl. 9(b) (p. 40) Clause 12(c): contract tenure of 3 years extendable by 2 years. Clause 11.1.18: contract valid for 2 years with scope of extension. Annexure VI Cl. 3(d): 3 years extendable by 1 year. Further, Clause 11.1.2 states the Fund shall be valid for 26 months from contract execution, while Annexure VI Cl. 9(b) requires it to remain valid throughout the Term plus 38 months thereafter. Kindly reconcile and confirm (a) the contract/empanelment tenure and extension period, and (b) the required validity period of the Empanelment Continuity and Quality Assurance Fund.	Corrigendum may be referred

28	Cl. 11.1.1 (p. 15); Annexure VI, Cl. 3(g) (p. 34) Empanelment is on a no-cost basis to MPEDA; providers levy charges only on users "strictly in accordance with the rates, commercial terms and conditions accepted by MPEDA under the EOI". However, the EOI does not call for any commercial/rate proposal. Kindly clarify: (a) whether applicants should submit proposed end-user pricing (per vessel / per exporter / per certificate) with the EOI or at a later stage; (b) whether MPEDA will approve or cap end-user tariffs; and (c) whether providers are free to revise tariffs during the term with/without MPEDA approval.	(a) The applicants shall intimate proposed end-user pricing (per vessel / per exporter / per certificate) after pilot. (b) No. (c) Tariff revisions during the term of contract shall be informed to MPEDA with effective date.
29	Cl. 11.1.1 (p. 15); Annexure VI, Cl. 5(d) (p. 36) Empanelled service providers shall achieve an annual targeted minimum subscription of 1,000 fishing vessels and annual incremental subscription of at least 5%. Kindly clarify: (a) whether the 1,000-vessel target applies to each empanelled provider individually; (b) the consequence of a shortfall (de-empanelment / invocation of Fund), particularly where multiple providers are empanelled and vessels are free to choose any provider; and (c) the measurement period (calendar / contract year) and the approximate total number of registered vessels in scope.	a. Yes. b. Service providers who fail to achieve the prescribed target will be de-empanelled. However, they will be given an opportunity to reason before the de-empanelment. c. Please see sl.no. 25 above.
30	Cl. 10 (p. 14); Annexure VI, Cl. 9 SLA table (p. 40) Clause 10 requires user complaints/critical issues directly linked to the provider's software to be resolved within 6 hours (24 hours if indirectly linked), whereas the contract SLA table prescribes response/resolution timelines of <12 hrs (Level 1), <24 hrs (Level 2) and <48 hrs (Level 3).	Corrigendum may be referred.

	Kindly confirm the operative SLA regime and whether the 6-hour requirement refers to response or resolution.	
31	Annexure VI, Cl. 7(b) (p. 38) The Service Provider grants MPEDA a perpetual, irrevocable, worldwide, royalty-free, transferable and sublicensable licence over pre-existing IP incorporated in the Solution, extending to successor agencies and replacement service providers. Since empanelment is at no cost to MPEDA and the platform is the provider's pre-existing commercial product, kindly confirm that this licence is intended to be limited to what is necessary for data migration, continuity and exit management (per Cl. 7(e) and 11(f)) and does not extend to the provider's core proprietary platform/source code for use by competing service providers.	The intent of this provision is to ensure continuity of services, including operation of the solution, data migration, transition to successor agencies or replacement service providers, and effective exit management. It is not intended to transfer ownership of, or permit unrestricted use of, the Service Provider's core proprietary platform, source code, or other pre-existing intellectual property. The Service Provider shall retain ownership of its pre-existing intellectual property while granting MPEDA a perpetual, irrevocable, royalty-free licence only to the extent necessary to ensure continuity of services, interoperability, transition, and exit management. Such licence shall not be construed as permitting commercialization or independent use of the Service Provider's proprietary platform by competing service providers beyond these purposes.

32	Cl. 11.1.1(f) (p. 16); Annexure VI, Cl. 9(c)–(d) (p. 41) Clause 11.1.1(f) provides a penalty of 5% of the Fund for each instance of delay/non-compliance, while the contract provides liquidated damages of 0.5% of the quoted value of delayed services per week, capped at 10%. Kindly confirm the operative penalty/LD regime and the base value on which LD would be computed, given that no contract price is payable by MPEDA under this empanelment.	The penalty shall be forfeited from the Quality Assurance Fund. The penalty amount shall be calculated as a percentage of the base amount of the Quality Assurance Fund. Penalties exceeding the Quality Assurance Fund, if any, will be recovered through appropriate legal proceedings.
33	Is MPEDA API documentation available?	Refer to clarifications above and the corrigendum.
34	Do we get access to a sandbox environment MPEDA API and ReALCraft?	Refer to clarifications above and the corrigendum.
35	Is ReALCraft documentation available?	No
36	What kind of Digital Signature is required (Aadhaar eSign, DSC)	Refer to clarifications above.
37	Who all are the stakeholders (users) of this platform?	Fishing vessel owners, Agents, Processing plants and Exporters
38	Do we need to supply a dedicated device for the end users or only an app?	MPEDA intends only app services in the EOI
39	What languages do we need to support?	Refer to clarifications above.
40	What are the compliances that need to be followed (DPDP, OWASP ...)?	YES. (DPDP, OWASP, CERT-In compliance, Security audit, VAPT)
41	Is the visual/volumetric AI component mandatory or optional, and what are the expected functional requirements?	The technology/mechanism /AI component to be incorporated in the application is at the discretion of the solution provider, though it is preferred.
42	What are the expected transaction volumes (users, vessels, trips, API calls, storage) to size the infrastructure correctly?	Refer to clarifications above. MPEDA has no data on voyages.
43	Who owns and operates the production infrastructure, and what deployment, monitoring, and support responsibilities remain with the service provider after onboarding?	The EOI clearly narrates the scope of services to be offered by the service provider through API. The onus of the continuity of services remains with the empanelled service provider as per the contractual terms.

44	The EOI mentions that empanelled service providers are expected to achieve a minimum annual subscription of 1,000 fishing vessels with 5% annual growth. Since fishers and exporters are free to choose any empanelled provider and MPEDA does not allocate customers, could you please clarify whether this is a mandatory contractual obligation or an indicative business target? Also, what will be the implications if a service provider does not achieve this target?	Refer to clarifications above.
45	The technical evaluation considers only the Project Head and Senior Software Developer for evaluation. Can bidders propose additional project team members (e.g., Mobile Developers, Backend/API Developers, QA Engineers, UI/UX, DevOps, Business Analysts) as part of the implementation team? Will these additional resources be considered during technical evaluation or only during project execution?	The service providers may propose. However, the scoring criteria remain the same as per the EOI.
46	The EOI specifies a web-based centralized architecture along with dashboards and analytics. Could MPEDA clarify the intended users of the web portal (e.g., MPEDA officials, exporters, administrators, fisheries departments, service providers)? Could you also clarify the expected functionalities and user roles for the web interface?	Since MPEDA does not directly access the mobile app, a web-based dashboard is requested which showcases the users' activities in relation to the scope covered in the EOI.
47	The EOI mentions the use of visual/volumetric AI tools for catch quantity estimation. Is AI-based estimation mandatory, or will manual data entry with appropriate validation also satisfy the requirement?	Refer to clarifications above.
48	Can one procurement transaction include catches from multiple vessels or multiple voyages? If yes, what is the expected validation logic for generating catch certificates?	It may include. Service providers can suggest solutions. The catch document shall be produced per voyage.

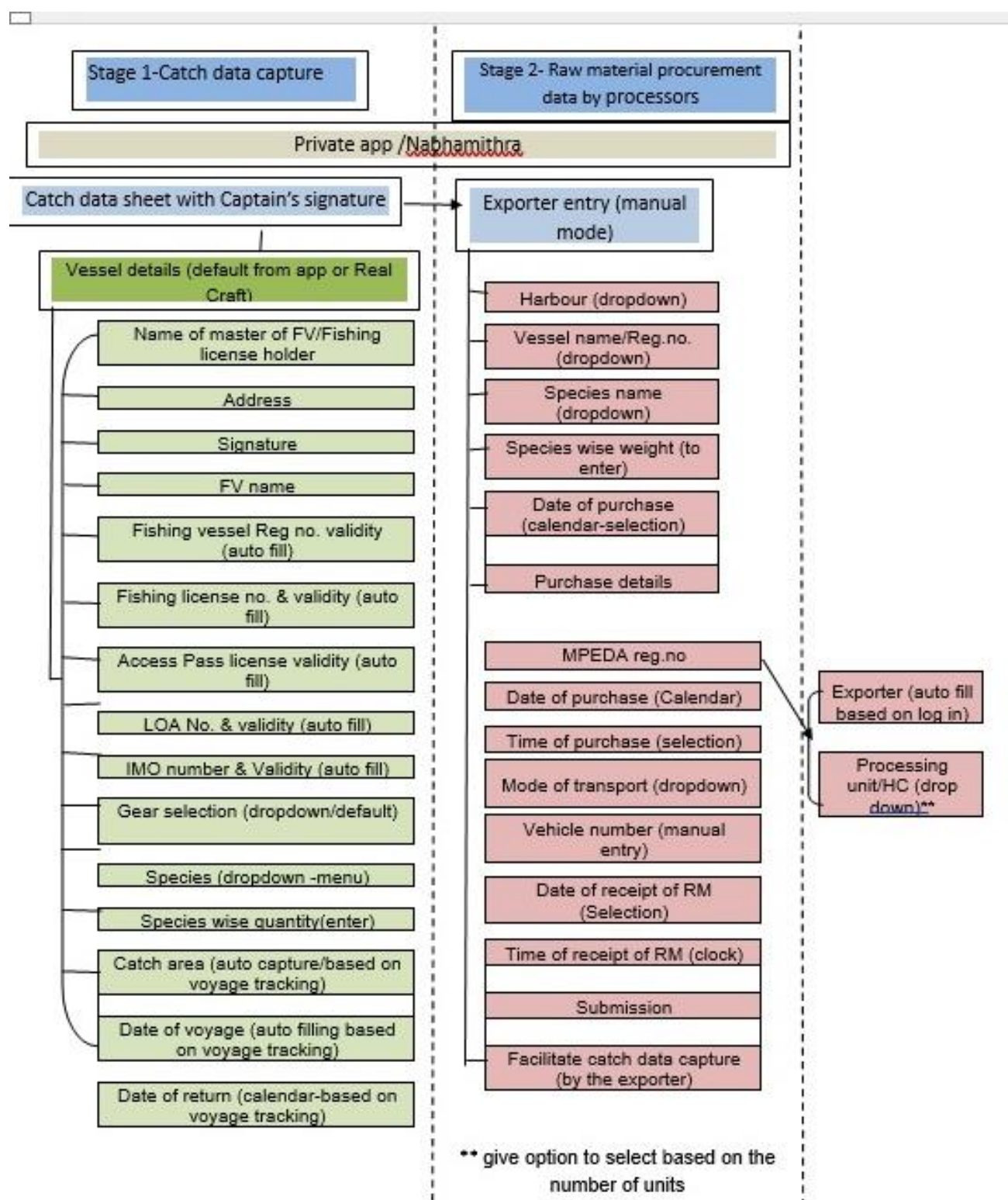
49	The EOI allows fishers and exporters to freely choose any empanelled service provider. If multiple exporters procure catch from the same fishing vessel but use different empanelled applications, how will catch quantity reconciliation be performed across these independent platforms? Will MPEDA maintain a centralized quantity balance and expose it through APIs to ensure that the cumulative allocated quantity does not exceed the original catch recorded in the e-signed catch document?	MPEDA will maintain a centralised quantity balance and monitor data.
50	The applicant must have experience of running similar projects for at least 3 state/central government organizations/public sector undertakings in the last 3 (three) years. Do this references have to be from India or vendor can provide international references?	International references can also be submitted.
51	Could MPEDA clarify the list of Indian coastal languages expected to be supported during the initial rollout and whether additional languages may be added subsequently?	Refer to clarifications above.
52	Could MPEDA clarify the preferred hosting model? Is deployment expected on NIC Cloud/MeghRaj/Government Cloud, or will deployment on a service provider-managed cloud complying with Government security requirements be acceptable?	Hosting can be done in MeghRaj or cloud services offered by MeitY empanelled cloud service provider. The server must be located in India.
53	Kindly clarify the different categories of stakeholders/users expected to use the proposed application (e.g., fishing vessel owners/fishers, agents, exporters, processing unit representatives, etc.)?	Refer to clarifications above.
54	Kindly clarify the specific external systems/APIs covered under the phrase "any other APIs" and the responsibility of the service provider for integration with such systems.	The mobile application will primarily be integrated with the MPEDA Catch Certificate Portal. The phrase "any other APIs" refers to the possibility of integration with any additional portals or systems that may be developed by MPEDA or other authorized agencies in the future, as per the needs.
55	What languages, in addition to English, are expected to be supported by the proposed application?	Refer to clarifications above.

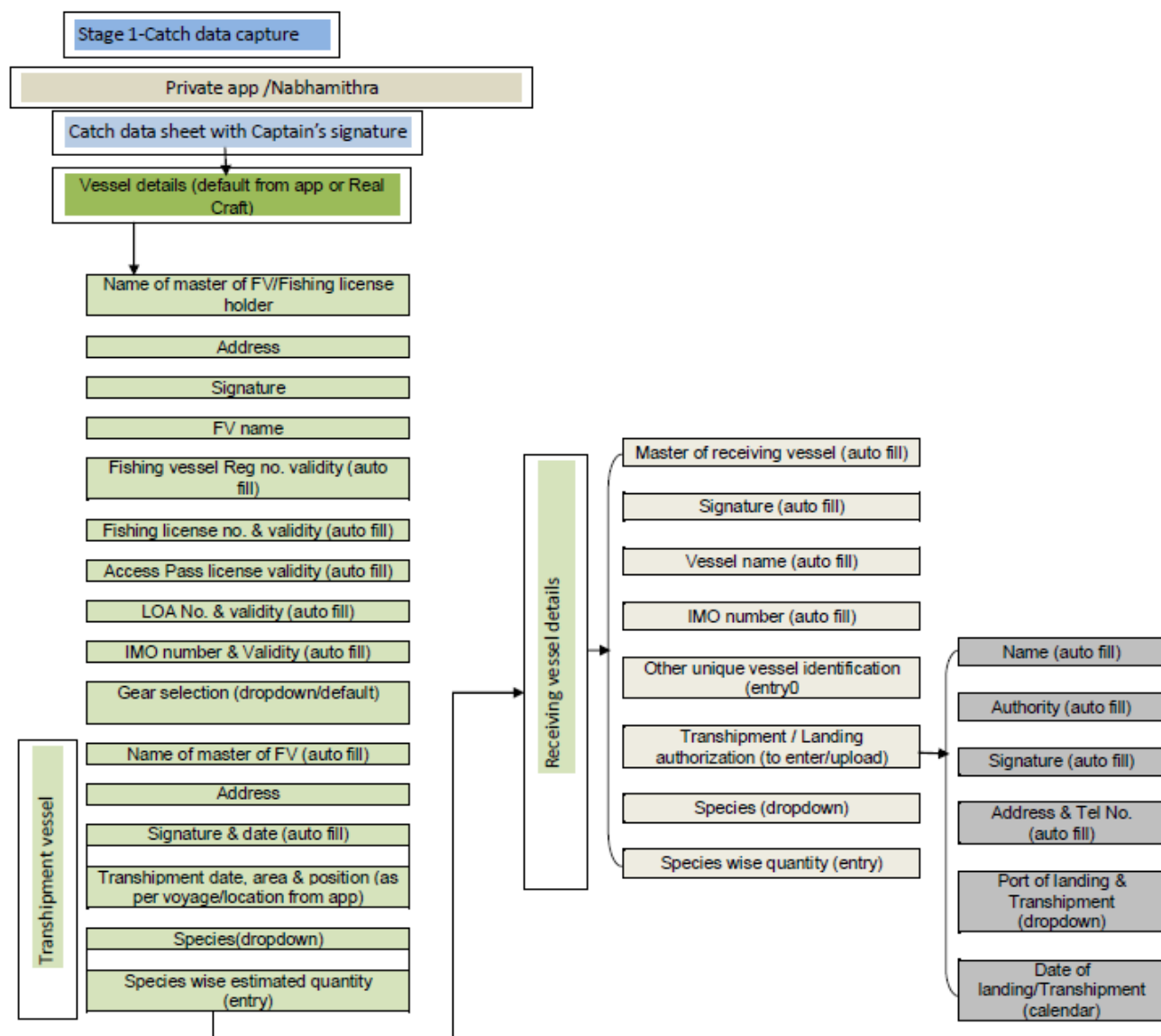
56	What is the proposed commercial/business model for the empanelled service providers? Are empanelled providers permitted to directly charge fishing vessel owners, agents, exporters, processing units or other users through subscription, transaction-based or other pricing models?	Refer to clarifications above.
57	Are there any pricing guidelines, ceilings or prescribed commercial terms that empanelled service providers are required to follow while contracting with end users?	Refer to clarifications above.
58	What are the specific hosting requirements for the proposed solution? Please confirm whether the application can be hosted by the service provider on a public cloud with data centres located in India, or whether hosting is required on a specific Government-approved/MeitY-empanelled cloud or MPEDA-designated infrastructure.	Refer to clarifications above.
59	What information will be available from ReALCraft and the MPEDA systems through APIs, and what information is expected to be captured directly through the empanelled application?	Refer to clarifications above.
60	Will MPEDA/Department of Fisheries provide the complete API specifications, authentication mechanism, data dictionary, sample request/response payloads and sandbox/UAT environment for integration with ReALCraft and the MPEDA Catch Certification Portal?	Refer to clarifications above.
61	Is the integration with ReALCraft and MPEDA systems expected to be unidirectional or bidirectional? What data is expected to flow in each direction?	At present, integration with ReALCraft is not proposed. The mobile application is expected to support unidirectional data flow to the MPEDA Catch Certificate Portal. The required data captured through the mobile application will be transferred to the MPEDA Catch Certificate Portal for processing and generation of the Catch Certificate. API services of MPEDA (e-mpeda) will be extended to facilitate exporter & processor login for catch procurement data capture by each exporter.

62	What is the prescribed mechanism for generating the digital/e-signature of the fishing vessel master or licence holder? Will MPEDA provide an e-sign service/API, or is the service provider expected to integrate with an external e-sign provider?	Refer to clarifications above.
63	If an external digital/e-sign service is required, who will bear the associated transaction/integration charges?	The service provider should bear the associated charges
64	The EOI requires GPS-based capture of fishing area and minimum one GPS coordinate per haul. What is the expected mechanism for obtaining GPS coordinates at sea—mobile-device GPS, vessel GPS/AIS/VMS equipment, or integration with another system?	Mobile app-based solution shall have a feature to capture the location of fishing. The app shall have offline capability to enable GPS/AIS/VMS data capture during voyage. If GPS receiver is used, the data will have to be fed as part of voyage details into the mobile app.
65	As per EOI document FV data should be auto populate from gov fishing vessal registration site, Pre EOI discussion it the mobile application should register FV with fishing vassal registration certificate. MPEDA has responsibly to validate further. Please clarify.	Fishing vessel details should be added by users during app registration. MPEDA will validate these details also upon submission of the catch document.
66	GPS device entry, should it relate to GPS services providers or use vessel GPS device information manually entered.	Integration with GPS service providers, if required, shall be done by the app developer. Manual entry is not envisaged.
67	Will MEPDA provide a sandbox environment for API integration and testing before production deployment?	Refer to clarifications above.
68	Should there be separate applications for Fishermen and Exporters, or a single application with role-based access?	Single application with role-based access
69	Is tablet support mandatory for both Android and iPad devices, or is smartphone support sufficient?	Smartphone supporting Android and IOS
70	What is the minimum supported Android OS and iOS version required for the mobile application?	Android OS 15 and iOS 18 or above
71	Will MPEDA provide Master Data APIs (such as Vessel Master, Species Master, Harbour/Landing Centre Master, Exporter Master, and Processing Plant Master), or is the service provider expected to maintain these master datasets?	Service providers are expected to maintain these master datasets. Refer to clarifications above.

72	Geolocation tracking - should it be real-time, periodic or manual check-ins - and is it case to case basis How frequently should the coordinated be recovered?	Refer to clarifications above.
73	At a time, number of software services providers would be active with MPEDA permission?	No limits set.
74	Do these service providers work in zone, or can all provide service to across India?	No limits or zones kept prescribed by MPEDA.
75	What is role of MPEDA apart from listing services providers on MPEDA platform?	To validate the catch certificate as per amended regulation EC/2023/2842 to enable continued market access to EU for Indian wild-caught seafood consignments
76	Is it mandatory to submit on gems portal or can be submitted to MPEDA directly.	Scanned documents may be sent directly to mktg@mpeda.gov.in A copy may be marked to ho@mpeda.gov.in
77	Can presentation regarding proposal submitted after shortlisting or should be part of proposal on 12th August	Presentation to be submitted after the shortlisting.
78	Time allotment for presentation each shortlisted agency?	Refer to clarifications above and the corrigendum.
79	Will there be restrictions on selling subscriptions or software/ hardware independently to fishermen or agents directly?	No restrictions within India.
80	Clause 11.1.14 provides for termination with three months' notice, while Annexure VI allows termination with 30 days' notice. Which provision will prevail?	Refer to the corrigendum

Flow for the new EU Catch Certificate (CC)- Fishing vessel part





Transport Details (to be filed in)

1. Country of exportation Port/Airport/Other place of departure	2. Exporter signature			
- Vessel name - Flight number/AWB - Track nationality & regn.no. - Railway bill no. - Other transport document	Container number(s) (List attached)	Name	Address	Signature

Format of Non-EU Catch Format

The Marine Products Export Development Authority
(Ministry of Commerce & Industry, Govt. of India)

CATCH CERTIFICATE*

Certificate Number: CC/MPEDA/

1. Product Details					
Product	Species	ITC HS Code		Weight landed (kg)	
2. List of vessels with catch quantities (Name, Registration Number, Species etc.) Annexed				☐ YES ☐ NO	
3. Transport details:					
Port of Export & Country	Date of Shipment	Vessel Name and Flag	Other Transport Number / BL Number	Shipped to	Container Number
4. Exporter Details					
Name of Exporter	Address		Signature	Date	Seal (Stamp)
5. Flag State Authority Validation					
Office	Address		Signature	Date	Seal (Stamp)
6. Importer Declaration :					
Name and Address of Importer		Signature	Date	Seal (Stamp)	Product CN Code
7. Import Control: Authority		Place	☐ Import Authorized		Verification requested - date
			☐ Import Suspended		
Customs Declaration (If issued)		Number		Date	Place

* As per Applicable Conservation and Management Measures of the State